

Tiffany Thompson, DNP, RN, CPHQ

Healthcare Consultant | Regulatory & Quality Strategist | Leadership Trainer

*When Quality, Compliance, or Leadership Gaps Put Your Organization at Risk
— I Help You Stabilize, Strengthen, and Sustain*

WHAT I DO

Regulatory & Accreditation Readiness

- CMS Conditions of Participation (CoPs)
- The Joint Commission, ACHC, and accreditation preparedness
- Mock surveys with executive-level findings and action plans
- Immediate response support for survey deficiencies

Quality Infrastructure & Quality Improvement

- QAPI program development and optimization
- Data structure, reporting, and governance alignment
- Adverse event and risk tracking systems
- Sustainable performance improvement strategies

Policy & System Integration

- Policy gap analysis and regulatory alignment
- Standardized, survey-ready policy frameworks
- Crosswalk mapping across departments and systems

Leadership Development & Alignment

- Executive and frontline leadership training and coaching
- Communication, accountability, and culture transformation
- Building leadership structures that sustain results

PROVEN IMPACT

- Experience leading **full regulatory turnaround** of hospitals facing Conditions of Participation, Immediate Jeopardy, and CMS & Accreditation revocation
- Extensive experience leading **complex, multi-department operations** with significant financial scope across diverse service lines
- **Evaluated hospitals nationally** for compliance with CMS standards as a surveyor and standards interpreter
- **Trusted advisor** to leaders navigating **high-risk regulatory and quality** challenges

A DIFFERENT KIND OF CONSULTING PARTNER

Large consulting firms often bring high cost, rotating teams, and broad recommendations...

I offer something different:

- **Direct access** to senior-level expertise
- Highly **tailored, hands-on support**
- Efficient, **focused engagement without unnecessary overhead**
- **High-impact results** with a practical, **cost-conscious approach**



www.phillipsthompson.com
tiffany@phillipsthompson.com
937.694.6156